

CONTENTS

Page	
	ACKNOWLEDGEMENT.....iv
	ABSTRACT.....vi
	LIST OF TABLES.....xv
	LIST OF ILLUSTRATIONS.....xvii
	LIST OF ABBREVIATIONS.....xviii
Chapter	
	1. INTRODUCTION.....1
	Rationale and Significance of the Problem.....1
	Objectives of the Thesis.....5
	Scope of the Study.....6
	Definitions of Terms.....7
	Significance of the Study.....9
	2. REVIEW OF LITERATURE.....10
	Theoretical Background of Task-Based Learning.....10
	Listening and Speaking Skills.....24
	Related Research on Task-Based Learning.....37

3. RESEARCH DESIGN AND METHODOLOGY.....	42
Subject.....	42
Instruments.....	43
Lesson Plan Adjustment.....	51
Data Collecting.....	54
Data Analysis.....	54
4. ANALYSIS.....	56
Lesson Plan Evaluation.....	57
Classroom Observation.....	59
The Results of the Evaluation of English Listening and Speaking Abilities at the End of the Course.....	65
Interview.....	67
5. CONCLUSION AND DISCUSSION.....	69
Summary of the Study.....	69
Discussion of Results.....	70
Recommendations.....	73
BIBLIOGRAPHY.....	76
Appendices.....	85
Appendix A: Housekeeper Needs Survey (English Version).....	86
Appendix B: Housekeeper Needs Survey	

(Thai Version).....	90
Appendix C: Food and Beverage Needs Survey	
(English Version).....	94
Appendix D: Food and Beverage Needs Survey	
(Thai Version).....	98
Appendix E: Front Office Personnel Needs Survey	
(English Version).....	102
Appendix F: Front Office Personnel Needs Survey	
(Thai Version).....	106
Appendix G: Results of Housekeeper Needs Survey	110
Appendix H: Results of F.B Personnel Needs Survey	113
Appendix I: Results of F.O Personnel Needs Survey	116
Appendix J: Proto-Syllabus.....	119
Appendix K: Lesson Plans based on	
Task-Based Learning Activities.....	127
Appendix L: Lesson Plan Evaluation Form	
(English Version).....	242
Appendix M: Lesson Plan Evaluation Form	
(Thai Version).....	245
Appendix N: Classroom Observation Form	

(English Version).....	248
Appendix O: Classroom Observation Form	
(Thai Version).....	250

PAYAP UNIVERSITY

TABLES

Table	Page
1. Task-Based Learning Framework.....	19
2. The Criteria for Listening and Speaking Assessment.....	35
3. The Rubric for Assessing Listening and Speaking Abilities.....	36
4. Details of Lesson Plans.....	46
5. Means (μ) and Standard Deviations (σ) for Each Lesson plan.....	57
6. English Listening and Speaking Abilities of Housekeepers from General Topic Lessons to Housekeeping Topic Lessons.....	59
7. English Listening and Speaking Abilities of F.B Personnel from General Topic Lessons to Food and Beverage Topic Lessons.....	61
8. English Listening and Speaking Abilities of F.O Personnel from General Topic Lessons to Front Office Topic Lessons.....	63
9. The Results of the Evaluation of English Listening and Speaking Abilities of Housekeeping Section Done by the Housekeeping Manager.....	65
10. The Results of the Evaluation of English Listening and Speaking Abilities of F.B Section Done by the F.B Manager.....	66

11. The Results of the Evaluation of English Listening
and Speaking Abilities of F.O Section
Done by the F.O Manager.....66

PAYAP UNIVERSITY

LIST OF ILLUSTRATIONS

Figure	Page
1. A Framework for Analysing Communicative Tasks.....	12
2. English Listening and Speaking Abilities of Housekeepers in Housekeeping Topic Lessons.....	60
3. English Listening and Speaking Abilities of F.B Personnel in F.B Topic Lessons.....	62
4. English Listening and Speaking Abilities of F.O Personnel in F.O Topic Lessons.....	64

LIST OF ILLUSTRATIONS

Figure	Page
1. A Framework for Analysing Communicative Tasks.....	12
2. English Listening and Speaking Abilities of Housekeepers from General Topic Lessons to Housekeeping Topic Lessons.....	59
3. English Listening and Speaking Abilities of F.B Personnel from General Topic Lessons to Food and Beverage Topic Lessons.....	61
4. English Listening and Speaking Abilities of F.O Personnel from General Topic Lessons to Front Office Topic Lessons.....	62

LIST OF ABBREVIATIONS

TBL	Task-Based Learning
L2	Second language
F.O	Front Office
F.B	Food and Beverage
SPSS	Statistical Package for Social Sciences

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